



ANDREW LOSCHMANN
Chief Operating Officer, Field Effect Software

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825 Exhibition Way #207
Ottawa, Ontario K1S 5J3
+1 (800) 299-8986

Dear clients,

Please know, we are here for you.

The past couple of months have brought with them many changes to the way we work, live and interact with one another. Now, more than ever, we want you to know that we are here, and we have you and your cyber security covered. Our team is constantly adapting to ensure you continue to receive the absolute best service from our full team and products.

Our commitment to you is that we deliver the best cyber security you can ask for in the simplest and easiest-to-use way possible. Part of this is the team of expert analysts and developers who are continuously improving Covalence for you, and part of it is Field Effect tracking today's cyber threats, focusing on big volumes of data, and identifying security anomalies.

Despite our commitment to simplicity, we still geek out on the technical bits on your behalf. We love data as much as we love supporting our customers. As you know we have sophisticated algorithms and processing systems that support the billions of transactions that we monitor to identify threats.

With this in mind, we thought we would share a few interesting things we've seen since COVID-19 became a part of our business world.

Beginning early March, we observed a significant increase in the number of IP addresses legitimately accessing customer networks.

This makes sense. Under normal circumstances most accesses to company networks are through a few corporate IPs. Today, people are at home, using many different IPs.

At around the same time, we observed a decrease in “number of IP addresses per user”.

This also makes sense. As people retreat to working from home, most people are not using their home IP and their work IP during the day. Less IP addresses per user!

Overall network traffic has not decreased a lot.

We might have expected a drop in network traffic that Covalence is processing, but we aren't experiencing one. This could be for a variety of reasons, but likely is the result of our clients connecting staff back through headquarters using a VPN.

Skipping the technical details: the data tells us that your company most likely has staff isolating at home, and yet you are still practicing good cyber security health and hygiene by ensuring your traffic is secured via VPN and Covalence monitoring. Well done!

Remember – the cyber security concierge is available to support you at support@feldeffect.com, and your Covalence package includes cloud monitoring, network sensors, as well as endpoint agents that can support your remote workers. Let us know if you need any help or want to augment your existing monitoring.

Whether you are working remotely or one of the few required to work from the office, we've got your back. As always, please don't hesitate to contact us with any questions or concerns.

On behalf of the entire Field Effect team – thank you for putting your trust in us and please take care.

Sincerely,

Andrew Loschmann
Chief Operating Officer
aoschmann@feldeffect.com